

August 2025

Congress Must Hold the U.S. Postal Service Accountable

The U.S. Postal Service needs meaningful change and must be held accountable to all Americans.

- Sylvamo manufactures almost one-third of the paper sent through the United States Postal Service (USPS).
- Our customers—from small local businesses to leading retailers—produce paper billing statements, ballots, pension and retirement statements, and the envelopes that carry them.
- The USPS is a vital service many across the country rely upon.
- We support policies that allow the USPS to meet the service needs of customers, as well as postal rates that are predictable and affordable to mailers.
- We are concerned about the unprecedented amount and speed at which postal rates have increased over the last few years and the negative effects on paper manufacturers, businesses, and consumers alike.

Unprecedented rate increases must be limited.

- Twice annual increases are hitting mailers on top of high inflation, leading to significant volume loss.
- Current letter (1 oz.) postal rate is 78 cents, a 42% increase since 2021. A 5-cent increase took effect on July 13.
- In fiscal year 2024, USPS delivered 112.49 billion pieces of mail, 3.7 billion less than the year before. First-class mail is down 53% since 2006 – to the lowest volume since 1968. USPS lost \$9.5 billion dollars in fiscal year 2024.
- We support the USPS SERVES US Act to hold the USPS accountable and to limit rate increases. Increasing costs and decreasing service is not a way to sustain growth. Now is the time to create a more reliable, affordable Postal Service for all Americans.

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