

Sylvamo, including its subsidiaries, is committed to conducting business with honesty and integrity wherever we operate around the world, treating all people with dignity and respect and complying with applicable laws, regulations and treaties. We are also committed to protecting and promoting human rights globally. We do not tolerate prohibited child labor, slave labor or the use of force or other forms of coercion, fraud, deception, abuse of power or other means to control people in order to exploit them. As the parent corporation to Sylvamo subsidiaries doing business in the United Kingdom, Sylvamo Europe SRL ("Sylvamo Europe") makes this declaration of behalf of Sylvamo and these subsidiaries.

# **OUR COMPANY AND BUSINESS**

Sylvamo is the world's paper company: the employer, supplier and investment of choice. We transform renewable resources into papers that people depend on for education, communication and entertainment. Sylvamo Europe operates as a subsidiary of Sylvamo and holds subsidiary operations throughout Europe, Latin America and North America. An overview of Sylvamo and its global operations is in the "About Us" section on our website. Sylvamo manufactures its products primarily in our own facilities. Sylvamo's workforce across our global operations includes both direct and contract employees. All employees are required to comply with the Sylvamo Code of Conduct and company policies. All suppliers, contractors and third-party partners are required to follow the principles contained in the Sylvamo Third Party Code of Conduct ("Third Party Code"). In addition, we require all contractors who enter Sylvamo sites to conduct themselves by the principles of Sylvamo's Third Party Code and Code of Conduct.

## **OUR POLICIES AND STANDARDS**

**Global Principles.** At Sylvamo, we always do the right things, in the right ways, for the right reasons. We comply with the applicable laws of every country in which we operate and expect those with whom we do business to do the same. We take guidance from international human rights principles, including those in the United Nations ("UN") Declaration of Human Rights, the UK Modern Slavery Act of 2015, the U.S. Victims of Trafficking and Violence Protection Act of 2000, the California Transparency in Supply Chains Act and others. We have longstanding high standards of ethical business conduct. All employees of Sylvamo are accountable to Sylvamo's Code of Conduct, policies and practices and are globally unified around the shared commitment to produce paper in the most responsible and sustainable ways and to create value for our customers and investors.

**Our Reporting Program.** Sylvamo has a global program for reporting ethical concerns available to employees, customers, suppliers, contractors and the communities where we do business. This whistleblowing process is available by phone, web intake or email, and is available 24/7/365 in multiple languages. We encourage anyone to report human rights violations or other wrongdoing at any level of our business. Sylvamo prohibits retaliation against anyone who raises a concern in good faith, even if no violation is found. We take all reports seriously. We confidentially investigate them to extent possible and report back to those who raise them.



A Public Stand. Sylvamo has publicly declared its commitment to protecting human rights and promoting the eradication of human trafficking, slave labor and prohibited child labor in various publications on our website. Sylvamo's Code of Conduct sets expectations of our employees and provides guidance for maintaining high standards of integrity, promoting ethical conduct in the supply chain and reporting opportunities for improvement. The Third Party Code makes clear to our suppliers our expectations for them to have responsible, legal and ethical behavior with our supply chains and abide by all applicable laws. Sylvamo's global corporate compliance policy on human rights describes to employees our expectations on valuing human rights, acting with dignity and respect, recognizing signs of slave labor and the company's impact on human rights in the regions where we operate. Sylvamo and its employees are involved in significant outreach and volunteer activities in our communities. Both directly and through contributions, donations and grants, we promote activities that support the communities in which we operate.

**Social Responsibility.** Sylvamo is committed to building a better future on the promise of paper. Our framework to achieve this is set out in our 2030 goals for sustainable forests, thriving people and communities and responsible operations. In addition to attempting to identify and respond to potential occurrences of slave labor, Sylvamo also believes it is important to address some of the social circumstances that allow disadvantaged persons to find themselves in exploitative situations. Sylvamo's established corporate citizenship and sustainability strategies align with several UN Sustainable Development Goals, such as Quality Education, Clean Water and Sanitation, Responsible Consumption and Production, Climate Action, Gender Equality, Industry, Innovation and Infrastructure and Life on Land. Focus on these goals allows us to directly support community needs such as education, clean water and decent work, where the lack of opportunity or support in these basic areas can contribute to persons finding themselves in exploitative situations in order to survive.

**UK compliance.** The UK Modern Slavery Act (the "Act") requires commercial organizations in any sector that have a total turnover of above £36 million, and that supply goods or services with at least part of their business in the United Kingdom, to produce a slavery and human trafficking statement for each financial year. The Act requires such businesses to produce a statement setting out steps they take during the financial year to ensure slavery and human trafficking are not in any of their supply chains or any part of their own business. As a parent corporation to subsidiaries that reach this threshold, Sylvamo Europe submits this statement on behalf of Sylvamo and its subsidiaries worldwide.

**Employee requirements.** Everyone who is part of the Sylvamo business community, whether an employee, contractor, agent or supplier, will be held accountable to conduct business with or for us in an ethical manner. Our employees are, under the terms of their employment, required to follow applicable laws of the countries in which they operate, along with our Code of Conduct, policies and procedures, employee manuals, collective bargaining agreements where they exist, and various business rules and standard operating procedures. Employees who violate laws or company policies are subject to disciplinary action, up to and including discharge.

**Supplier requirements.** Enterprise-wide, we expect our suppliers and other third-party partners to comply with our Third Party Code and all applicable laws, including those laws and principles prohibiting involvement with human trafficking and slavery. If they fail to comply with the law or do not address



contractual non-compliance in a timely manner, Sylvamo reserves its contractual rights to terminate our relationship with them. A supplier's compliance with the Third Party Code – or with their own code of conduct, if it contains similar ethical principles – is an essential factor in our decision to enter into a business relationship with them or extend an existing one.

### DUE DILIGENCE AND AUDITING

**Supply chain sustainability development.** As part of our global supply chain sustainability program, we are constantly evaluating new ways to approach the risks presented in our supply chain. Accordingly, Sylvamo conducts due diligence, risk analysis and ongoing monitoring of our suppliers. We have processes and procedures in place, along with continuous improvement practices, designed to detect, mitigate, protect and respond to various legal and ethical risks, including corruption, bribery, human trafficking and slavery in our supply chain. These practices require compliance with applicable laws, including those governing human trafficking, slavery and anti-corruption. Furthermore, we are in the ongoing process of implementing additional procedures that hold suppliers accountable to the principles of the Third Party Code and applicable laws.

Sylvamo engages the majority of its third parties through purchase orders, with purchase order terms and conditions and other written agreements. These require all third parties to comply with our Third Party Code or their own code of conduct, as long as it contains substantially similar standards of behavior. With every contract, suppliers and other third-party partners must commit in writing that they will require the same level of compliance from their own suppliers. If suppliers do not agree to these terms, we flag them, monitor them and review their activity until we can come to a business decision about their status – if we do not replace them immediately.

To further highlight Sylvamo's risk management approach, as of 2023, approximately 95 percent of our contracted spend is covered with written agreements containing a commitment to comply with the principles of our Third Party Code. Furthermore, it is our ongoing practice to conduct risk analyses of these suppliers under written agreement, based on potential risk factors such as non-compliance with principles of the Third Party Code. After completing each assessment, we survey certain strategic suppliers, assess the survey results, and then engage an external company to perform an onsite audit of certain suppliers as appropriate. The survey and audit protocols include questions that address the risk of human trafficking and slave labor in our supply chain.

**Certifications.** We obtain certifications from third-party organizations, some of which include updated standards requiring compliance with slavery and trafficking laws. Other than these certifications, along with our contractual obligations with suppliers and other third-party partners and the reservation of our right to investigate and terminate, we do not have a formal supplier certification process.

**Audits.** We include verification and audit rights in many of our supply contracts that permit us to audit supplier compliance with certain contract terms. We have a risk-based supplier survey and audit process, checking for compliance with our Third Party Code, including its provisions on trafficking and slavery.



### **RISK ASSESSMENT**

**Risk Considerations.** As part of our sourcing process, we routinely check our supply chain to identify, assess and manage risks associated with suppliers. We consider product quality, supplier performance, transaction types, specific commodities we purchase and the geographic locations from which we source commodities, along with other relevant business and legal criteria. We continue to improve and enhance our risk assessment process in our procurement procedures to help us identify areas or locations of potential risk. In particular, we are concerned about certain workers that might be more vulnerable and exposed to potential abuse within our supply chain. Across our global operations, we continue to explore where such risk might lie, considering areas such as outsourced labor relationships and portions of our supply chain that may use lower-skilled labor in areas such as forestry or agriculture.

## TRAINING AND AWARENESS

Sylvamo regularly trains its employees in the standards of ethical behavior, policies, procedures and legal requirements that define the way we do business. We typically provide training to our Global Sourcing and Supply Chain Operations employees on the potential indicators of slave labor and human trafficking and how to report potential risk situations. We are also continuously developing and updating Third Party Code training and other relevant training modules as part of our enterprise-wide training initiatives. Furthermore, we provide a checklist for site visits, so employees have a resource to track their observations, which could include warning signs of slave labor. As appropriate across our global operations, Sylvamo also provides training and educational materials to temporary employees, suppliers and contractors.

## **EFFECTIVENESS**

We understand the potential for modern slavery in the supply chain is a valid risk but often difficult to uncover. As we fully engage our global procurement team and supplier-interfacing employees in the enhancement of regional due diligence processes, reporting procedures and response protocols, we will continue to develop and strengthen processes to detect, investigate and respond to incidents of slave labor, child labor and trafficking in our supply chain. In addition, we continue developing processes to track metrics on such efforts as employee training, supplier education, and supplier survey and audit results, in order to report on them in the future and measure the effectiveness of our program.



This statement was approved by Sylvamo Europe:

Signed on June 26, 2024.

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